From: Shawn O'Laughlin
To: Microsoft ATR
Date: 1/16/02 10:50pm
Subject: Microsoft Settlement

## Ladies & Gentlemen:

I would like to know when Microsoft is going to actually be punished for its predatory, coercive, and monopolistic practices. Microsoft has already been found 3guilty² by the government on two occasions, given a hand-slap, and then it immediately returned to business as usual after promising to mend it1s ways. I think that very large fines (hundreds of millions of dollars) AND breaking up the company are the only sensible remedies. A complete split between the OS and Applications arms of the company is the only way to have a chance of stopping Microsoft from stifling competition and foisting over-priced, buggy software on consumers. Please...do your job and make the computer business a truly level and competitive playing field. Thank you.

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